



Return Policy for Gyro Beach Board Shop

Thank you for choosing Gyro Beach Board Shop. We value your business. Please read our return policy carefully.

Returns and Exchanges:

If you'd like to make a return or exchange an item, we've got you covered. For an exchange, please bring your purchase to our shop at 3840 Cadboro Bay Rd, Victoria, BC, V8N 4G2. Returns can be mailed to the shop address or done in person. Returned/exchanged items must be received within 30 days from the date of purchase.

Terms and Conditions:

All returns are handled on a case-by-case basis and ultimately at the discretion of Gyro Beach Board Shop. The product must be unused, unworn, and unwashed, with hang tags attached, in original packaging, with all parts/accessories, and accompanied by proof of purchase. Refunds will only be applied to the original form of card payment. There are no returns on the following items: surfboards, stand-up paddle boards, foil boards, neoprene products, and sale items. Potential fraud or abuse of this policy, including excessive or unreasonable returns, may result in the rejection of future transactions or returns. In some circumstances, we may request additional information, including personal information, for verification purposes. For information on the use and sharing of such personal information, please see the Privacy Policy for Gyro Beach Board Shop.

How to Return or Exchange an Item Purchased Online:

For your convenience, we offer two return options for most items:

1. *Free return to our retail shop:* Ensure you have a photo ID matching the Ship to/Bill to address and the printed receipt or mobile device display. Returns made within 30 days are eligible for a refund to the original method of payment used for the purchase. Returns over 30 days are not eligible for a refund.
2. *Mail your return to our shop:* You may mail back your items (at your cost) to our shop. Shipping charges are not included in the return amount. If you are shipping an item over \$75, consider using a trackable shipping service or purchasing shipping insurance. We cannot guarantee that we will receive your returned item.

Contact Information:

If you have any questions about our return policy, please contact us.

DISCLAIMER

The Return Policy for Gyro Beach Board Shop is in keeping with Canadian consumer protection laws.